



CPAO/IT & Tech/Revision (7th CPC)/19. Vol-III (B)/2018-19/ 53

25.06.2018

Office Memorandum

Subject: E-scroll to process the revision of pension cases.

Attention is invited to this office OM No. CPAO/IT & Tech/Revision (7th CPC)/19. Vol-III (B)/2017-18/133 dated-11.10.2017 wherein it was intimated that the payment details based on e-scrolls received from banks w.r.t. the pensioners/family pensioners viz Bank Name, Accounts No. and BSR Code is provided in PAOs login on the portal **eppo.nic.in**. Step by step procedure was also attached therewith to facilitate the PAOs to view the payment details of the pensioners/family pensioners.

But, it has been observed that Pay and Accounts Offices are not using the facility of e-scroll available with them while processing the revision of pension cases. As a result large number of discrepancies/errors are being found in the e-revision cases received in CPAO and are being returned to the concerned Pay and Accounts Offices resulting in unnecessary delay in processing of pension cases. Facility of e-scroll assists in correctness of Account Number, BSR Codes, Status of credit of pension and date of credit of pension, etc. (Step by step procedure to view the payment details is attached herewith for ready reference).

In view of the above, all the Pr. CCAs/CCAs/CAs/AGs/Administrators of UTs are requested again to instruct their Pay and Accounts Offices under their jurisdiction to use the facility of e-scroll before processing the cases of e-revision for correctness in order to avoid return of e-revision cases.

This issues with the approval of Chief Controller (Pensions).

Encl: As above

(Praful Dabral)

Sr. Accounts Officer (IT & Tech)

To

1. Pr. CCAs/CCAs/CAs/AGs/Administrators of UTs

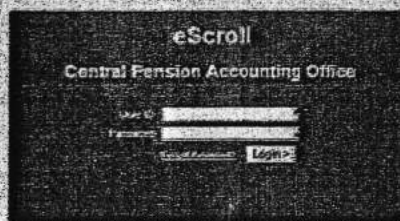
Copy for information to:-

- i) Sr.PS to CGA, O/o the CGA, Mahalekha Niyantak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
- ii) PS to Addl. CGA (VP), Mahalekha Niyantak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
- iii) PS to CC (P), CPAO, New Delhi
- iv) Sr.TD(NIC), CPAO, New Delhi
- v) Sr. AO (IAW), CPAO, New Delhi.
- vi) Sr. AO. (RBD), CPAO
- vii) Sr.AO (Coordination), CPAO

STEPS TO VIEW PENSIONER'S DETAIL PPO WISE

STEP—1

Open website eppo.nic.in and login with your PAO userid and Password

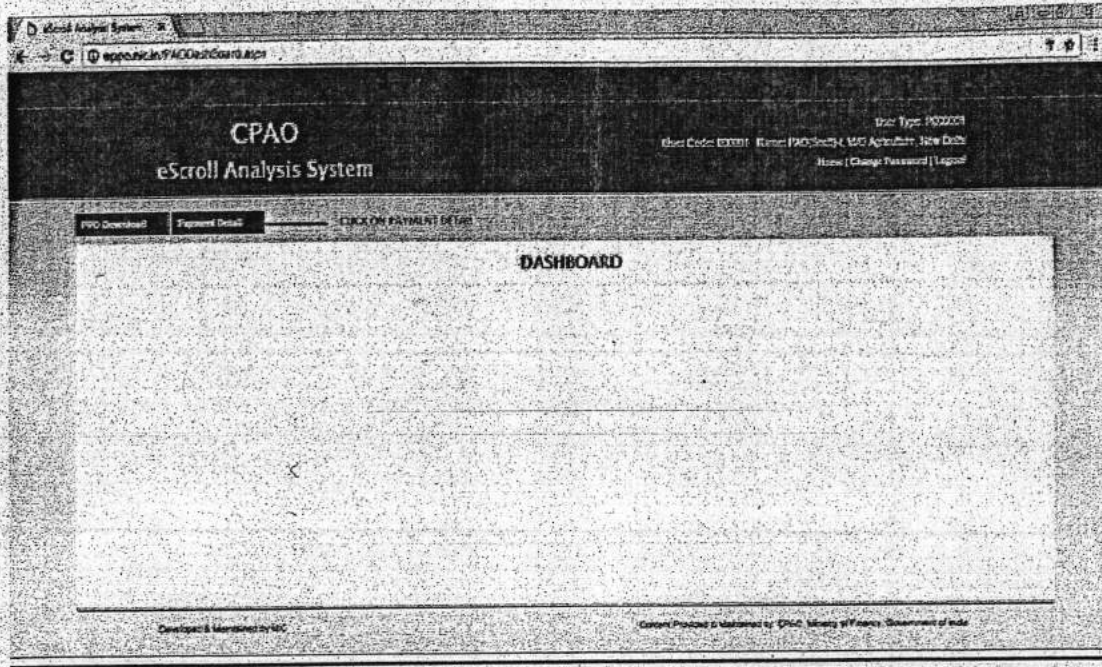


ENTER USERID

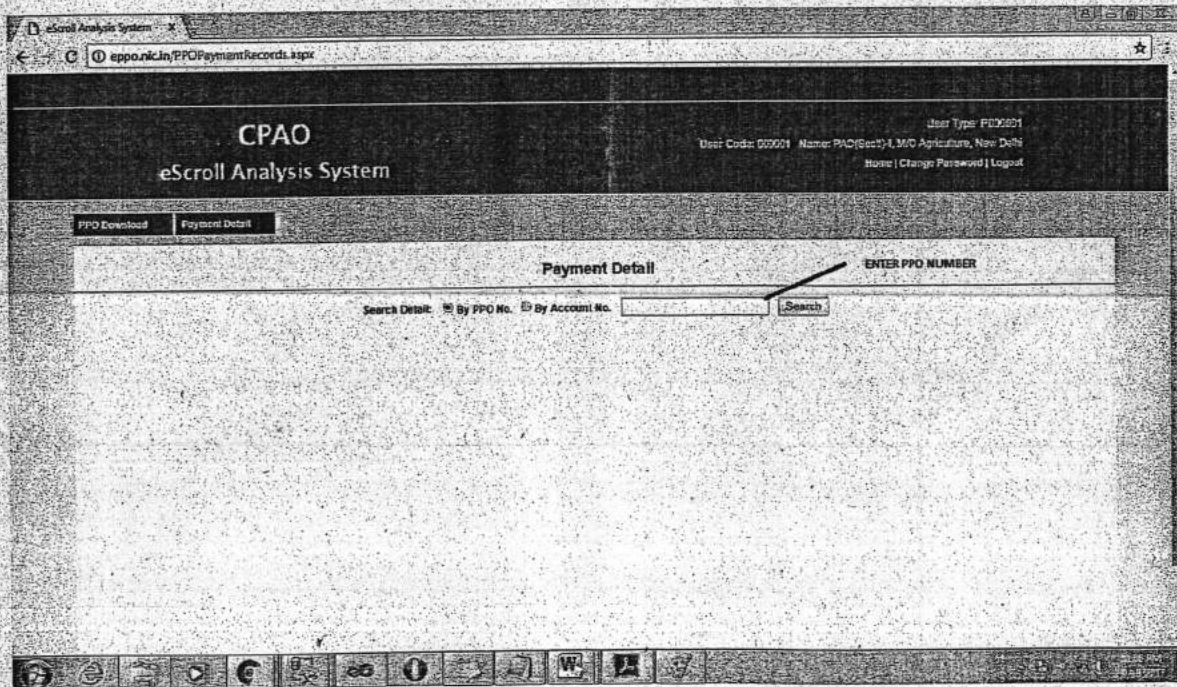
ENTER PASSWORD

Designed by: GIC, Control by: CPAO, Ministry of Pension, Government of India
Ref User Id: 1265 x 202 / System : Manila Paoles

STEP--2



STEP--3



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STEP--4

CPAO
eScroll Analysis System

Drill Type: P000001
Show Grid: 000001 | Show PPO Type: LMD Agreement: None | No
Home | Change Password | Logout

PPO Download | Payment Detail

CLICK ON VIEW ICON

Payment Detail

Search Detail: By PPO No. By Account No. 000000000000 Search

View	PPO NUMBER	OLD PPO NUMBER	PERFORMER NAME	SCROLL DATE	SCROLL NO	CPCS CODE	NET PAID AMOUNT	ACCOUNT NUMBER	Transaction ID
	0000010007		MRS. KHANJANI DEVI	2017001	10	000475	-37215	0012000007	
	0000010049		MRS. KHANJANI DEVI	2017001	12	000475	12965	0012000007	
	0000010087		MRS. KHANJANI DEVI	2017007	02	000475	12965	0012000007	
	0000010242		MRS. KHANJANI DEVI	2017000	10	000475	11220	0012000007	
	0000010307		MRS. KHANJANI DEVI	2017007	20	000475	11220	0012000007	
	0000010547		MRS. KHANJANI DEVI	2017040	10	000475	216	0012000007	
	0000010547		MRS. KHANJANI DEVI	2017040	13	000475	216	0012000007	
	0000010547		MRS. KHANJANI DEVI	2017040	13	000475	216	0012000007	
	0000010007		MRS. KHANJANI DEVI	2017001	1	000475	31055	0012000007	
	0000010007		MRS. KHANJANI DEVI	2017001	310	000475	10700	0012000007	

STEP--5

Payment Detail

CPAO
eScroll Analysis System

File Name	ANNAKUTUMBI
Bank Name	STATE BANK OF INDIA
CPAO Code	004473
Branch Category	1
Scroll No.	437
Scroll Date	20170331
Transaction ID	XXXXXXXXXXXXXXXXXXXXXXXXXXXX
BSR Code	000716
Pensioner Name	S.P.S. KHADKE DEVI
PPO Number	000000000000000000000000
Old PPO Number	
Account No.	1612613081
Pension Class	0
Basic Pension Applicable	0
Pension Commuted	0
Additional Pension	0
Dearness Relief	0
Pension Paid	0
Personal Pension	0
Disability Pension	0
Medical Allowance	0
Interest Relief	0

See BSR Code for latest Paying Branch BSR Code of PPO number & Account No for Latest Account number in which pensioner is getting Pension