



# National Federation of Indian Railwaymen

3, CHELMSFORD ROAD, NEW DELHI - 110 055

Affiliated to :

**Indian National Trade Union Congress (INTUC)  
International Transport Workers' Federation (ITF)**

No. I/15/2020

Dated: 24/12/2020

**The Director General (HR),**  
Railway Board,  
New Delhi  
Dear Sir,

**Sub:** Amendment in the Railway Servants (Pass) Rules, 1986 (Second Edition-1993) [RSPR-1986] to provide for issuance of Passes/PTOs in digitized/electronic mode-reg.

**Ref:** (i) Railway Board's letter No. E(W)2016/PS5-1/9 dated 21/02/2020 (RBE No. 24/2020) & ACS No. 84.  
(ii) NFIR's letter No. I/15/2020 dated 29/10/2020.  
(iii) Railway Board's letter No. PC-VII/2020/HRMS/6(Part) dated 16/11/2020.  
(iv) NFIR's letter No. I/15/2020 dated 23/11/2020 to DG(HR).

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Responding to Board's latest letter dated 16/11/2020, Federation vide its letter dated 23/11/2020 apprised the Railway Board (DG/HR) the difficulties faced by the staff in field and by the Pensioners/family pensioners in the usage of e-passes/PTOs and requested to keep the order dated 21/02/2020 in abeyance and issue instructions to the Zonal Railways etc., for issuing manual Passes/PTOs to the Railway Staff (Serving and Pensioners/family pensioners). There is however no response to Federation's communication.

In this connection, Federation further desires to place following difficulties faced by the Railway Staff who avail e-Pass/PTO for the purpose of obtaining train reservations:-

- IR's computerized Train Reservation system has been permitting only two berths on e-Pass/PTO ignoring the rest of the dependent family members of the employees, thus they have been disallowed train reservations in the special trains being run at present.
- Another difficulty reported by filed staff in usage of e-Pass/PTO is that the tickets are not generated for stations falling in mid-run of the trains run. Staff holding e-Pass/PTO when tried to book from PRS Counter or IRCTC, PNR showed, payment failed, ticket not generated while Pass/PTO showed as used, consequently, gone waste.
- Federation however feels that all relevant rules relating to Passes/PTOs together longer routes/fastest routes, attachment of coaches to various stations en-route have not been fed into the system consequently, e-Pass/PTO holders have been facing number of difficulties.

NFIR, therefore, requests the Railway Board to consider the numerous difficulties faced by the employees and the pensioners and issue instructions to the Zonal Railways etc., to defer implementation of Board's order dated 21/02/2020 & 16/11/2020 and permit issuance of Passes/PTOs manually and train reservations through PRS counters manually till the systems are made functional in perfect manner.

Federation may kindly be apprised of the action taken in the matter.

Yours faithfully,

  
(Dr. M. Raghavaiah)  
General Secretary

Copy to the Principal Executive Director (IR), Railway Board, New Delhi for information and necessary action please.

Copy to the General Secretaries of the Affiliated Unions of NFIR.

Media Centre/NFIR.